



CENTRAL TEXAS SEPTIC & AEROBICS, Inc.

2918 Dauer Ranch Rd. New Braunfels, Tx 78130

830-303-4065 info@septic-tex.com

"Leading the Industry in Wastewater Management"

A few tips to keep your aerobic system in good operating order:

- ***Put ONLY toilet paper in your system;** no food, grease, cigarette butts, needles, paper towels, diapers, wet wipes, sanitary products or anything else of that nature.
- ***Keep ant poison around your aerator and control panel** to keep ants out. They love electricity and will ruin your control panel and aerator.
- *The State recommends you have your **aerobic system pumped every 3-5 years**. Call us for references on someone certified to pump aerobic systems. Fill your aeration chamber with a water hose after it has been pumped so that your pump is not running dry, which will also cause your alarm to sound.
- *Aerobic Systems do not like **overwater usage!** Don't wash more than 2-3 loads of clothes in a 24-hour period.
- ***Using high levels** of bleach, cleaning products, ammonia, sanitizers and certain medications (like antibiotics or chemotherapy drugs) can cause the bacteria in your Aerobic Plant to die. If you are doing the above and start detecting a foul odor, this may be the cause.
- ***Do not put dairy products or meat down the garbage disposal** as they take months to break down and overload the organic material that naturally keeps your aerobic system working properly. Your system is not designed to process these products.
- ***Do not run your water softener** into your system – the salt will kill the bacteria.
- ***If you have a high-water alarm**, check to make sure you don't have a LEAKING COMMUNE. A leaking commode can fill a system up in a day's time. Sometimes it's not obvious that your commode is leaking so an easy way to detect a leaking commode is to put a few drops of food coloring into the tank and if you see color coming into the bowl, your commode is leaking.
- ***Keep chlorine in your system at all times.** If you have a **tablet chlorinator**, you can find the tablets at Lowe's or Home Depot. Remember, putting swimming pool chlorine into your system voids all warranty on your parts and system. For a family of 6 that has typical water consumption, you should put about 3 tablets a month in your tablet chlorinator. You DO NOT want to overload the chlorinator, as it will stop it up and cause an alarm/backup. If you have a **liquid chlorinator**, use regular liquid bleach. A gallon should last a few months.
- ***DO NOT TURN OFF THE POWER** to your aerobic unit even if the alarm goes off. There is a **MUTE** button on your system that you can press to silence the alarm until we can get out and diagnose the problem. **Your system should remain running at all times.**
- ***The compressor** (the motor that is located inside the "doghouse") runs 24/7. If you do not hear it running – call us! With the extremely hot Texas weather coupled with the fact that the aerator runs 24/7, if it is not in the shade, plant something beside it to shade it.

Thank you for allowing us the opportunity to serve you!